

## PATTON VETERINARY HOSPITAL

425 East Broadway  
Red Lion, PA 17356  
717-246-3611  
www.pattonvethospital.com

### Office hours:

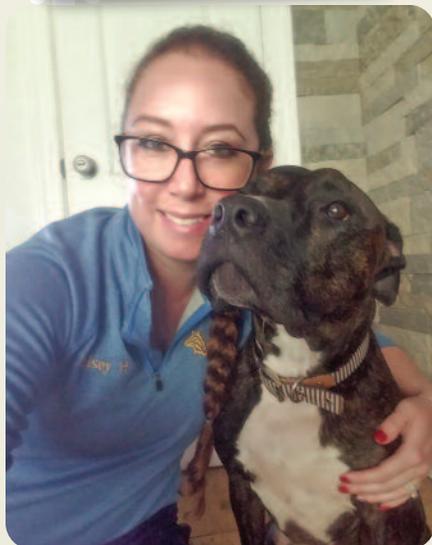
Monday–Friday 8am – 8pm  
Saturday 8am – 2pm

Text us at: 717-246-3611



Check out  
PetPage,  
our new app!

Learn more on our website.



## EMPLOYEE SPOTLIGHT Meet Kelsey

Kelsey Hagerman joined the Patton staff in January of 2018 after living in Florida for several years.

As a child, Kelsey wanted to be a marine biologist but as she got older, she realized that working with animals in any capacity would be ideal. Kelsey has had experience as a kennel assistant and technician, and now works as a Client Relations Specialist. If you call in and want to speak with Kelsey she goes by "K3" here at Patton since we have two other team members named Kelsey who work at the front desk; all good things come in threes!

Kelsey had dogs growing up and got her first cat, Raja, with her husband. The couple shares their home with their two dogs, Aurora and Mufasa as well as Raja. Disney names are a common theme—Kelsey hopes to add

*continued on back*

## Protect Your Dog From the Sun

More sun in the summer means we need more protection from ultraviolet rays, and so do our pets. We all know dogs (and to a lesser degree, cats) can suffer from heatstroke, but did you know pets can also get sunburns?

Short coated, light colored breeds like Dalmatians, Bulldogs, white Boxers, and, of course, hairless breeds like the Chinese Crested are at higher risk, but any dog with a light or white skin on their muzzle or ears can be affected. White cats may also become sunburned and can be at risk for skin cancer on their face and ears.

So, how can you protect your pet from sunburn? Just like us humans, try to limit your pet's sun exposure during the hours of 10AM to 2PM when the sun's rays are the strongest. Don't have dogs clipped down to the skin—a dog's haircoat provides some protection against the sun. If your pet will tolerate a t-shirt, this can provide some protection as well, and, dogs and cats can wear sunscreen, but there are a few precautions.

For cats, your best bet is to purchase a product made specifically for cats, as many compounds found in human sunscreens are toxic to cats. Limit application to the ears and top of the muzzle to try to prevent ingestion. For dogs, there are many sunscreens made specifically for our canine companions, but you can also use a sunscreen for babies with an SPF of 15 or higher. Just make sure the sun screen you use does NOT contain zinc oxide or PABA, both of which can be toxic to pets. Apply sunscreen to the top of your dog's muzzle, top of head, ears, groin and thighs or any areas where her coat is very thin. Avoid getting it in the eyes, and, you may need to distract your pup for a few minutes after application so he doesn't immediately lick the sunscreen off.

What if your pet does get sunburned? The skin may look red and flaky like a human sunburn. Cool compresses and aloe or similar creams may provide some relief for mild sunburn. Severe sunburn may require oral pain medications and antibiotics and strict avoidance of the sun to prevent further damage, so contact us if your pet seems really uncomfortable.

Keep your pets safe and cool this summer and remember to use PABA and zinc-free sunscreens on high risk pets.



By Dr. Sabrina Walters

## What Should You Do if Your Pet Has Been Stung by a Bee?

Warm weather brings out stinging insects like bees and wasps, and many dogs and cats cannot resist chasing them. In most cases, a sting or bite from an insect is not life-threatening. However, there is a chance of a dog or cat having an anaphylactic reaction from a sting and going into shock. This is more likely to occur if your pet is stung multiple times.

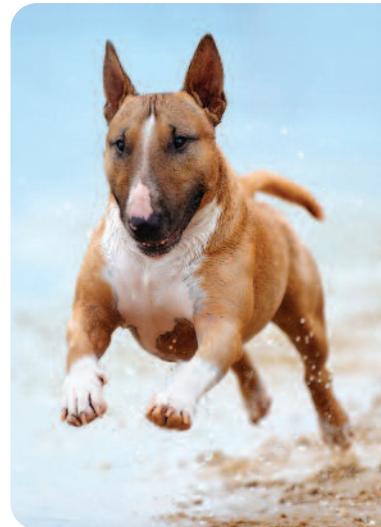
Treating a bee sting in a dog or cat is similar to treating yourself. If your pet is stung, remove any embedded stingers by scraping them out with a credit card or your finger. Do not grasp the stinger with tweezers or squeeze it as this can inject more venom. Gently clean the area, and if it is red, swollen or painful, you can apply a dab of hydrocortisone cream or a paste of baking soda and water. An ice pack may also help.

Mild swelling or hives can be treated with an antihistamine such as Benadryl. Contact one of our veterinarians for dosing. If your pet seems really painful, your pet will need to be seen and prescribed an anti-inflammatory such as Rimadyl or other pain medication.

While a single sting is likely to only cause minor discomfort and localized swelling or maybe hives, multiple stings could cause life-threatening symptoms such as difficulty breathing or even anaphylactic shock, especially if stung in the face or mouth. Seek veterinary attention immediately if your pet collapses, has pale gums, is vomiting, or is having difficulty breathing.



By Dr. Sabrina Walters





Where Compassion Meets Excellence

425 East Broadway, Red Lion, PA 17356  
Call or text us at 717-246-3611

 **FIND US ON FACEBOOK!**

### Upcoming Events

**Dogs Day in the Park**  
8/24 8am – 4pm

**Rita's Dogs on the Patio**  
8/24 1:30pm – 5:30pm

**Wags on Wright**  
9/15 11am – 3pm

**Bark in the Park**  
9/21 9am – 1pm

**Pet Loss Support Group**  
9/15 1pm – 2:30pm

### EMPLOYEE SPOTLIGHT

*continued from front*

a Belle and Jasmine to the collection at some point.

When not working at Patton, Kelsey keeps busy by spending time with her husband remodeling their home, kayaking, or visiting family at the beach. Kelsey has been a wonderful addition to our PVH family—she is quick to help and her laugh is contagious!



*By Kelli Swanson*

## Patton Veterinary Hospital Voted Number One Among the Best of York

Dr. Schmidt, his associates and staff are thrilled that Patton Veterinary Hospital was honored this year among local businesses as number one veterinary hospital in York County in the annual *Best of York* poll. This family-run veterinary hospital has been a part of the Red Lion area since 1916. Dr. Don Patton took ownership in 1961, then in 1993, current owner Dr. Douglas Schmidt purchased the practice formerly located on Pleasant View Street and built a larger facility on East Broadway in 2003. Patton Veterinary Hospital's mission has always been to provide high quality care and to serve and support the community.

Coretta Scott King once said, "The greatness of a community is most accurately measured by the compassionate actions of its members." The Schmidt family embodies this sentiment in their work and in their daily lives. Their desire to constantly do better and aim higher is shared by the other veterinarians and staff.

The team at Patton Veterinary Hospital works hard to provide pets with a stress-free experience through Fear Free Veterinary Practice certification. Patton is also a certified Cat Friendly Practice and an American Animal Hospital Association (AAHA) Accredited hospital. Patton's doctors and staff are held to high standards taking additional continuing education courses in each specialty. The hospital also undergoes periodic inspection in order to maintain these certifications. With a dedicated and supportive staff, Patton offers the most up-to-date veterinary care in a low stress, family environment.

Patton's team created a set of core values by which to practice under the acronym "Be HEARD." Standing for Be Present, Honesty, Empathy, Accountability, Respect and Dedication, it defines how Patton aims to treat both their team members as well as their clients. Patton's success is truly the result of a combined effort of all who work there, and each member of the staff plays an important role.

The veterinarian's oath states, "I solemnly swear to use my scientific knowledge and skills for the benefit of society through the protection of animal health and welfare, the prevention and relief of animal suffering, the conservation of animal resources, the promotion of public health, and the advancement of medical knowledge." Patton is truly a special place to work, largely because of the commitment of their veterinarians and staff to uphold this oath, their passion to consistently raise the bar and their desire to give back to the community whenever they can.

The entire staff of Patton Veterinary Hospital wishes to thank all those who voted us Best Veterinary Hospital in Best of York 2019!

*By Dr. Sabrina Walters*



### Online Pharmacy

Have you tried our online pharmacy? Available exclusively to our clients, this secure, safe website allows you to order prescriptions conveniently from home.

The online pharmacy isn't just for medicines; you can also order your pet's prescription diets, along with supplements for joint support, skin and coat, and gastrointestinal health, such as hairball formulas and probiotics. The online pharmacy even offers reminders and automatic shipments.

Go to our website, [www.PattonVetHospital.com](http://www.PattonVetHospital.com), and click on the Online Pharmacy link to learn more.



Ever wished you could contact your veterinarian and get help from home instead of bringing your pet to the office? With telemedicine and a new app called **Televet**, now you can!

Visit our website for a link to download and try the Televet App, or contact us if you'd like more information.